

SEIS LAGOS UTILITY DISTRICT  
"OCTOBER" NEWSLETTER



To view the results of the "Public Hearing" Monday, September 19, 2016, please click the link below:

To view the "New Rates" please click the link below:

Total tax rate (per \$100 of value)

Last Year	This Year
\$0.264895/\$100	\$0.265730/\$100

**Street Light Repairs**

Thank you for reporting the street light outages. Please continue to report those by phone or email to the District. The street lights are powered by Oncor. Until Oncor gives the District access to their locked electrical boxes, the voltage can't be tested to identify if the outage is due to a voltage problem or a wiring issue. Currently there is no timeline for repairs. Once the problem has been identified we will move forward to contract the repairs. Please keep in mind that this is not an HOA problem and outages should only be reported to the District.

### Reminder

There is no watering between the hours of 10 a.m. and 6 p.m., only by means of a handheld hose.

### MOVING?

If you are planning to move from the District please contact the business office so that we can finalize your account. Deposits cannot be returned until a final reading is performed.

### PAPERLESS BILLING IS AVAILABLE

If you haven't signed up for paperless billing and you would like to follow the steps below to start the process.

- Send an email to [district@slud.us](mailto:district@slud.us) with the following information.
- Your name and service address
- Email address that you are requesting electronic billing statement to be sent to
- Current telephone number
- "Paperless Billing Option" in the subject line of the email

\*Emails that do not contain the information requested will not comply with the privacy and identity theft act to set up service.

### BILL PAYMENT OPTIONS:

1. Online at [www.slud.us](http://www.slud.us) by e-check, credit or debit card.
2. Automatic bank draft monthly (must be set up in person at the business office).
3. Payment drop box located next to the Seis Lagos HOA mailbox.
4. USPS by mailing your payment to the business office:  
Seis Lagos Utility District  
2730 Country Club Rd., Suite E1  
Lucas, Texas 75002
5. You may always pay your bill in person at the business office. Located on the second floor, the first suite to the right when you exit the elevator. If you take the stairs we are the first suite on the left.
6. \*When paying your bill by automatic bill pay through your financial institution you should allow **no less than 10 business days for delivery**. Your account is not in PAID status until the electronic check reaches the District. The District cannot be responsible for bank handling and USPS delivery.

### Construction Reminder:

If you have a *concrete truck, eighteen (18) wheeler, dump truck or heavy equipment for repairs*, you will need to complete a Contractor Permit & Deposit Agreement and pay a deposit in the amount \$2,000.00 prior to commencing any work. \*If any work proceeds without meeting the requirements \$3,000.00 will be charged, if multiple lots \$3,000.00 per lot. This information may be found in the Rates & Rules, 6 Sanctions 6.8. The road will be checked prior to any work commencing and a final inspection of the road will be assessed upon completion of your project. If there is no damage to the road, a check will be issued to you for the full deposit. Please allow no less than seven (7) business days for your refund check to be processed.

*Swimming pool* construction requires the Contractor Permit & Deposit Agreement, \$2,000.00 deposit and a non-refundable inspection fee in the amount of \$60.00.