

SEIS LAGOS UTILITY DISTRICT of COLLIN COUNTY, TEXAS
APPLICATION for WATER and/or SEWER SERVICE
CUSTOMER SERVICE AGREEMENT

The customer hereby applies to the District for water & sewer service.

PURPOSE: The Seis Lagos Utility District (the District) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of the Service Agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when the use of service to an existing connection has been modified, suspended or terminated, the District will not re-establish or continue service unless it has a signed copy of this agreement.

PLUMBING RESTRICTIONS: The following undesirable plumbing practices are prohibited by State regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
- E. No solder or flux, which contains more than 0.2 percent lead, can be used for the installation or repair of plumbing at any connection, which provides water for human use.

SERVICE AGREEMENT: The following are the terms of the Service Agreement between the District and the Customer:

- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the District's water system.
- B. The Customer shall allow his/her property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the District, or its designated agent, prior to initiating or continuing service and periodically thereafter. The inspections shall be conducted during the District's normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on his/her premises.
- E. The customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- F. The customer agrees to use and pay for District service in accordance with the rates, rules, and regulations of the District now or hereafter in force, and which are made a part of this agreement.
- G. The customer agrees to provide a photocopy of their driver's license with this customer service agreement.
- H. The customer agrees to provide a deposit of \$250.00 (\$250 for Commercial Accounts) with the District before service starts which is refundable upon termination of service, and is subject to change.
- I. A \$50 transfer fee must be paid at time of this agreement to process the connection of service.

ENFORCEMENT: If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Transfer Fee: \$50 Deposit: \$250 (\$250 for Commercial Accounts) _____ Check # _____

CUSTOMER'S NAME: _____

SERVICE ADDRESS: _____

MAILING ADDRESS: _____

PHONE: _____

E-MAIL: _____ E-Bill Initial here: _____

CUSTOMER'S SIGNATURE: _____ Date: _____